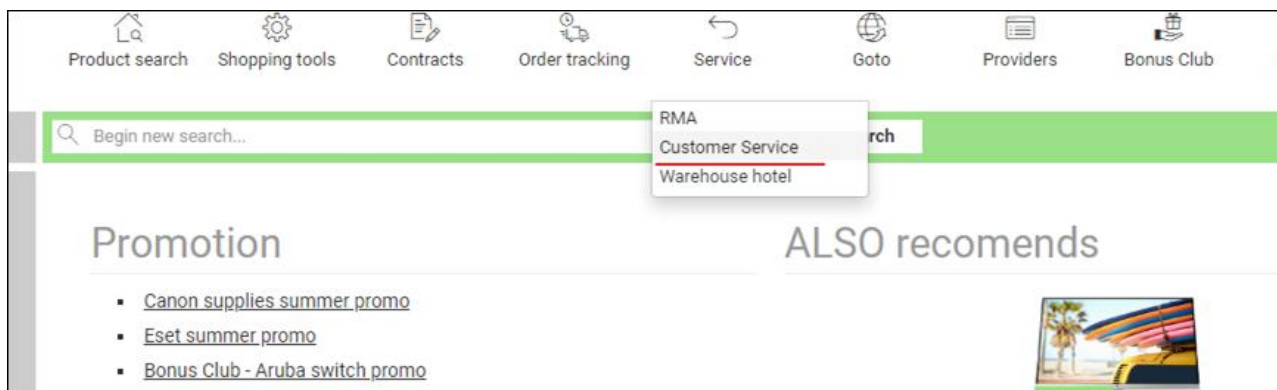


## ABC Data RMA reģistrācija CSO rīkā (Customer Service)

1. Nepieciešams pievienoties CSO rīkam. To var izdarīt ALSO E-komercijas portālā zem sadaļas „Service”



2. Meklētājā preces ir jāmeklē pēc ABC Data rēķina numura. Pie nepieciešamās preces ir jāizvēlas sūdzība-Defective(Legacy)

The screenshot shows the ABC Data RMA registration interface. At the top, there are search filters: "select period" with a dropdown arrow, two date fields (06.07.2020 and 06.07.2020), an "Invoicenumber" dropdown with the value "j091922", and a green "Search" button. Below the filters, there are tabs for "Invoice", "Delivery Note", and "Order". A "Filter" button is also visible. The main content area shows a summary for invoice number "000J091922" from "03.09.2018" with 18 items. A note indicates "Vecais rēķina tips - ARĪ saņem e-pastu (Kopija jums personīgi)". Below this is a table with the following columns: #, Article number, Manufacturer part number, EAN-Code, Product description, Serial Number, and Quantity. The table contains three rows of data. The second row is highlighted in green and has a dropdown menu open over the "Quantity" column, showing the option "Defective (Legacy)". The third row has a dropdown menu open over the "Serial Number" column, showing the option "Warranty processing according to manufacturer specifications".

#	Article number	Manufacturer part number	EAN-Code	Product description	Serial Number	Quantity
1	2394878	SDMX26-008G-G46P	619659126766	SANDISK Clip Jam MP3-Player 8GB Pink		1
3	3639797	17166 BAL	6970100370768	XIAOMI 17166 BAL Xiaomi Amazfit Bip Blac	SZAF1	1
4	3639801	17169 BAL	6970100370775	XIAOMI 17169 BAL Xiaomi Amazfit Bip Whit	1H4D5	1

3. Preces defektu jānorāda angļu valodā.
4. Jāpārlicinās par kontaktinformāciju un piegādes adresei .
5. Ja viss ir pareizi „spiest-„ADD”

RMA register

Invoice number: 000J091922 - Invoicedate: 03.09.2018 / Material number: 00000000002394878 / Product description: SANDISK Clip Jam MP3-Player 8GB Pink / Quantity: 1

Defective (Legacy) Defect

error selection \*  
software error

error description \*  
Defect description in English

Position Reference number  
optional

enter amount  
1

enter serialnumber(s)

add files and pictures  
Choose files (Max: 20 MB)

Please upload your proof of purchase!

DOC, DOCX, PDF, JPG, JPEG, PNG

Use your smartphone to attach pictures or documents.  
Simply scan the QR code.

Edit different contact different delivery address Cancel Add

## 6. Velreiz veicam apstiprinājumu nospiežot pogu „ Go to Basket”

Booking information

The position was successfully added - current status: Added to the RMA basket


Add more positions Goto Basket

7. Ievadam E-pasta uz kuru tiks nosūtīts RMA apstiprinājuma dokuments.

8. Reģistrācija ir pabeigta ,kad tiek nospiesta poga „ Create RMA”

RMA shopping cart: ( Return Material Authorization 1 / Positions of Return Material Authorization 1)

Defect - Defective (Legacy)

#1 no. 000J091922  Reference   Your E-mai for authorization D 

Invoicenumber	#	Material number	Product description	Reference	Quantity	Serial Number	created	Author
000J091922	1	2394878	SANDISK Clip Jam MP3-Player 8GB Pink		1		06.07.2020 10:37	

Create RMA