



**Hewlett Packard
Enterprise**

Distributor Submit On Behalf

How to request access to DSB

July, 2016



How to raise a case for Partner Ready team?

1. Login to the Partner Ready Portal (partner.hpe.com)

The screenshot shows the Hewlett Packard Enterprise Partner Ready Portal. At the top left is the Hewlett Packard Enterprise logo. Below it is the heading "Partner Ready Portal". On the left side, there is a portrait of Meg Whitman, Hewlett Packard Enterprise President and CEO, with a quote: "Our partners are at the center of everything we do." Below the quote is her name and title. On the right side, there is a "Passport Sign In" form. The form has two input fields: "User ID" and a password field (represented by dots). Below the password field is a green "SIGN IN" button. To the right of the password field is an orange "GET SUPPORT" button. Below the "SIGN IN" button are links for "New user? Register here" and "Forgot User ID or Password?".

- Enter your username and password and sign in

2. Open the Get Support menu

Hewlett Packard Enterprise

Validation BMI GB_RES_A_01 (EMEA IT System...) ▾

Partner Ready Portal

My Workspace Products Sales Programs Certification and Learning

Take advantage of our Products and Solutions Now Q&A session.
Get real-time answers to questions about the Products and Solutions Now application, and learn how to maximize benefits for the best selling experience. Registration ends 17 February, 2016.

REGISTER

Partner Status: None

My Notifications

- ALERT: OSS Tool Message
- Use the new brand
- Learn how to use the portal

GET SUPPORT

My Dashboard CUSTOMISE YOUR DASHBOARD

- Click on Get Support after successfully logging into the Partner Ready Portal

3. Select the Support Options

Hewlett Packard Enterprise Get Support Test5_a Test5_b

Partner Support and Resources

See your support options

Start here to get answers and information about some of the most common support questions

Select from the choices below.

Partner Programs Partner Ready

Find your answer here

PartnerOne Specialization Criteria ☆☆☆☆☆
If you are using Smart Portal and you want to see the certification and volume requirements.

My Recent Cases View All

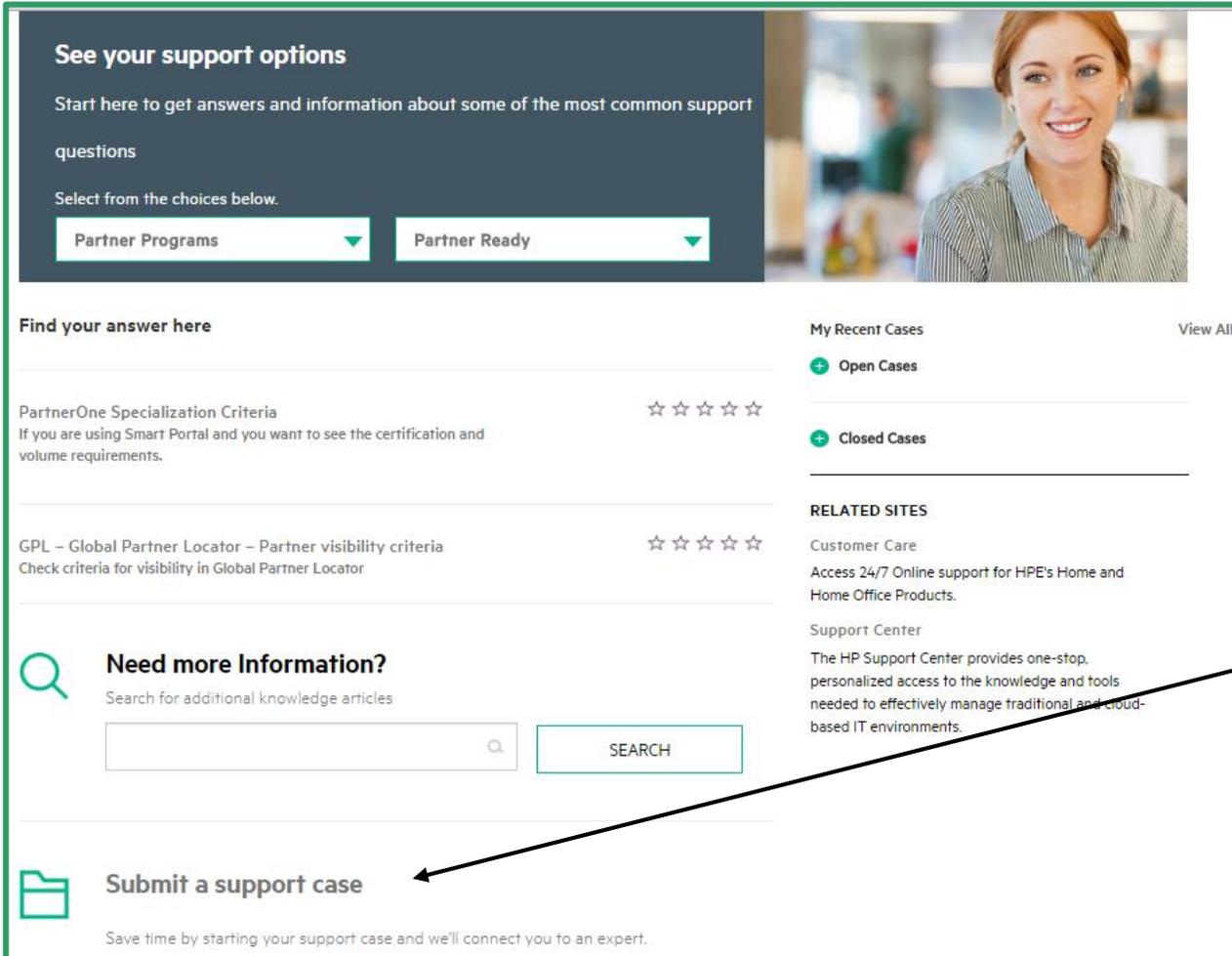
+ Open Cases

+ Closed Cases

The support options should be the set as follows:

- Partner Programs
- Partner Ready

4. Submit a Support case



See your support options

Start here to get answers and information about some of the most common support questions

Select from the choices below.

Partner Programs ▼ Partner Ready ▼

Find your answer here

PartnerOne Specialization Criteria ☆☆☆☆
If you are using Smart Portal and you want to see the certification and volume requirements.

GPL – Global Partner Locator – Partner visibility criteria ☆☆☆☆
Check criteria for visibility in Global Partner Locator

Need more Information?
Search for additional knowledge articles

Submit a support case 

Save time by starting your support case and we'll connect you to an expert.

My Recent Cases [View All](#)

- + Open Cases
- + Closed Cases

RELATED SITES

Customer Care
Access 24/7 Online support for HPE's Home and Home Office Products.

Support Center
The HP Support Center provides one-stop, personalized access to the knowledge and tools needed to effectively manage traditional and cloud-based IT environments.

Scroll down and select Submit a support case

5. Choose Case Reason and Scenario

New case

Please open a new case to get support. Once your case is recorded you will receive an email with a reference number for further correspondence on this case.

*All fields marked with an asterisk are required to be filled in before the form is submitted.

Case Details

Name: Test5_a Test5_b Email: test5_a.test5_b@testdssp.com

Phone number: Language: English

Case reason: *
Partner Ready

Scenario: *
Partner Ready status/specialization criteria

Subject: *
Request for DSB access

Description: *
Due to security concerns, images are not allowed to be attached in the description window. Images can be attached after clicking the "SUBMIT" button

CANCEL **SUBMIT**

You can attach files after you've submitted the case

- A new window will open and the Case reason and Scenario must be chosen
- Select Case Reason: **Partner Ready**
- Select Scenario : **Partner Ready status/specialization criteria**
- Title should be Request for DSB access
- Selecting these parameters will ensure that the Partner Ready team will receive the case

6. Add the required information and submit the case

Case reason: *

Partner Ready

Scenario: *

Partner Ready status/specialization criteria

Subject: *

Request for DSB access

Description: *

Due to security concerns, images are not allowed to be attached in the description window. Images can be attached after clicking the "SUBMIT" button

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Hello team,

We want to enroll in the Distributor create on Behalf Program. Our Reseller Pro ID is 1-AAA-B. The distributors that will submit quotes on our behalf are: Distributor1 and Distributor2 and the users who should receive price offers are:
User1@partnerAAA.com
User2@partnerAAA.com

Thank you!

CANCEL SUBMIT

You can attach files after you've submitted the case

What information is required?

- A clear request to enroll in the Distributor Submit on behalf Program
- The Partner Pro ID
- The Distributors who will submit quotes on behalf
- User email IDs for the users who should receive pricing offers created by the distributors on their behalf

Once done, click on submit to send the request to the Partner Ready Team. A resolution to the case will be provided in 24-48 hours

How do I see the DSB Terms and Conditions?

The screenshot shows the Hewlett Packard Enterprise Partner Ready Portal. The breadcrumb trail is: Home > My Workspace > My Account > Contracts and Compliance. The main navigation menu includes: My Workspace, Products, Sales and Marketing, Programs, and Certification and Learning. A grid of menu items is displayed, with 'Contracts and Compliance' highlighted under the 'My Account' column. A red box highlights the 'G' icon on the right side of the grid.

My Account	Deals	Orders	Benefits
My Partner Ready Status	Register Deals	Ordering & Delivery Info	Compensation
Joint Business Planning	Manage Leads	Order and Activate Care Pack	Market Development Funds
Contracts and Compliance	Request a Quote	Order Status	Invoice & Payment Status
Manage Users	Smart Quote Internals	Manage Claims	Software MDF Tool
My Contacts Clean up	Special Price Communication	Sales Inventory Reporting	
My Email Preferences	Create Proposals	Contact Value Order Management	
New Partner's Corner	TCO/ROI Solutions	Next Generation Web Submission	
Switch to PRP for OEM Partners			

The DSB Terms and Conditions are now available on the Partner Ready Portal.

To review the document log in to the Portal and open My Workspace / Contracts and Compliance

How do I see the DSB Terms and Conditions?

Open Contract Information

Contracts & Compliance



Published on

🕒 September 9, 2015

Related sites

➔ [Partner Code of Conduct](#)

Related tools

➔ [My Programs](#)

Invitation Only Programs

Manage your business relationship with Hewlett Packard Enterprise. Access information about your HPE contract, compliance with HPE policies, and legal and regulatory requirements appropriate for your country/region.

The below resources are available to help you manage your business relationship with HPE. Easily access information about your HPE contract, compliance with HPE policies and legal and regulatory requirements appropriate for your country/region.

[Contract Information](#)

Easily access information about HPE contracts.

Compliance Policies and Requirements

HPE policies and requirements appropriate for your country/region.

How do I see the DSB Terms and Conditions?

Contract Information GET SUPPORT

Sort: Newest 1 - 17 of 17

NARROW BY
× Clear all

- + Categories (17)
- + Modification date (17)

MODIFIED DATE	TITLE & DESCRIPTION
3/7/16	Distributor Submission on Behalf Program Terms and Conditions
	Distributor Submission on Behalf Program Terms and Conditions

Open Distributor Submission on Behalf Program Terms and Conditions

How do I see the DSB Terms and Conditions?

Distributor Submission on Behalf Program Terms and Conditions

Published on
🕒 March 7, 2016



Distributor Submission on Behalf Program Terms and Conditions

Download our content/materials

DOCUMENT	FILE SIZE	LANGUAGE	ACTION
Distributor Submission on Behalf Progr...	207.0 KB	English (US)	Download

To review the T&Cs simply click on the document

If needed the documents can also be downloaded